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# LIBRARY CONSUMER RESOURCES



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# **LIBRARY CONSUMER RESOURCES**

## **1992**

**Resource Centre**

**Alberta Consumer and Corporate Affairs**





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## INTRODUCTION

This edition of *Library Consumer Resources* contains a listing of the most up-to-date publications available in the field of consumerism.

It is designed to assist librarians in identifying consumer materials considered to be useful additions to a public library collection. Items selected were chosen from publications available in the Resource Centre. All materials listed are still in print and complete ordering information has been provided for each entry, *although prices quoted are an estimate only*. Canadian material is indicated by an asterisk.\* To purchase any of the materials listed, consult the publishers, producers and suppliers index for addresses, or contact your local book store.

The section on *Associations and Organizations* contains a directory of selected Canadian agencies active in the consumer field. Whenever possible, Edmonton and Calgary addresses are provided.

All circulating materials may be borrowed from the Resource Centre for preview purposes. Borrowers are responsible for the prompt return of materials and for all return mailing costs.

To borrow materials or to obtain copies of *Library Consumer Resources* please contact:

Alberta Consumer and Corporate Affairs  
Resource Centre  
22nd floor, 10025 Jasper Avenue  
EDMONTON, AB  
T5J 3Z5  
422-2010

Hours of Operation:  
Monday - Friday  
8:15 a.m. - 4:30 p.m.



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# 1 SOURCES OF FREE AND INEXPENSIVE MATERIALS

## **Alberta Agriculture. *Publications List.***

Edmonton: The Department, annual.

Covers a variety of household topics, agricultural pamphlets, and information sheets.

Available from: Alberta Agriculture Publications

Cost: Free

## ***Selected U.S. Government Publications.***

Washington, DC: Superintendent of Documents, irregular.

Complete ordering information is provided for U.S. federal publications of interest to the public.

Available from: Superintendent of Documents

Cost: Free

Several government agencies and organizations regularly issue news releases and fact sheets of interest to consumers. The following is a selected list of sources:

Canadian Standards Association

178 Rexdale Blvd.

Rexdale, ON

M9W 1R3

Consumer and Corporate Affairs Canada

Backgrounders on various subjects

50 Victoria Street, Place du Portage

Hull, PQ

K1A 0C9

Retail Council of Canada

"Information Service"

Suite 600, 210 Dundas Street W

Toronto, ON

M5G 2E8

A CBC television program, "Marketplace", publishes fact sheets on a variety of topics. Send a self-addressed, stamped, business-size envelope to:

Marketplace

Box 2000 Station A

Toronto, ON

M5W 2A2

The listing of *Associations and Organizations* which appears in this booklet provides additional contact suggestions.

# 2 DIRECTORIES

**Consumer Directory.** The Hague, Netherlands:  
International Organization of Consumers Unions,  
annual.

An international guide to government and private  
consumer organizations working on consumer  
issues.

Available from: IOCU Central Office  
Cost: \$18.00

**\*Directory of Associations in Canada.** Toronto:  
Micromedia Ltd., annual. (ISSN 0316-0734)

A directory of active non-governmental  
associations in Canada, includes addresses for  
branches, chapters and regions. The subject index  
classifies associations by types of activities.

Available from: Micromedia Limited  
Cost: \$180.00

**\*A Guide to Government Grants in Alberta.** Edmonton:  
Oakdale Publishing, annual.  
(ISBN 0-9692836-0-1)

A descriptive guide to the federal and provincial  
grants available to Albertans. Includes information  
on how to apply for a grant.

Available from: Oakdale Publishing Co.,  
Division of Spectrum  
Marketing Corporation

Cost: \$29.95

**U.S. Office of Consumer Affairs. Consumer's  
Resource Handbook.** Pueblo, CO: Consumer  
Information Centre, annual.

An American consumer assistance directory of use  
to Canadians. Lists corporate consumer contacts,  
Better Business Bureaus and Federal agencies.  
Includes information on how to be a smart  
consumer, how to handle complaints and how to  
avoid purchasing problems.

Available from: Consumer Information Centre  
Cost: Free

**Wasserman, P., and Morgan, J., ed. Consumer  
Sourcebook.** Detroit: Gale, annual.  
(ISSN 0738-0518)

Directory of U.S. organizations, government  
agencies, media services and companies.

Available from: Gale Research  
Cost: \$185.00

# 3 STATISTICAL SOURCES

While Canadian almanacs are good sources of statistics, the chief supplier is Statistics Canada. A single copy of their annual catalogue describing their publications and prices is available for \$10.00 by contacting:

Statistics Canada  
Publications Sales and Service  
Ottawa, ON  
K1A 0T6

For information about the *Consumer Price Index* or any other Statistics Canada publication, contact:

Statistics Canada  
8th floor, Park Square  
10001 Bellamy Hill  
Edmonton, AB  
T5J 3B6  
495-3027

Following is a selected list of Statistics Canada publications of interest to consumers:

**62-001 *Consumer Price Index*** (Monthly)  
Bilingual. First issue, January 1935.  
(ISSN 0703-9352)\$8.90 a copy; \$89.00 per year.

**62-010 *Consumer Price and Price Indexes***  
(Quarterly) Bilingual. First issue, December 1975.  
(ISSN 0380-691X)\$17.25 a copy; \$69.00 per year.

For other statistical information contact:

Alberta Bureau of Statistics  
Suite 600 Park Plaza  
10611 - 98 Ave.  
Edmonton, AB  
T5K 2R7  
427-3058

***Agricultural Prices and Indexes. Farm Input Prices and Retail Food Prices in Edmonton and Calgary*** (Monthly)

Available from: Alberta Agriculture  
Statistics Branch

Cost: Free



# 4 PERIODICALS AND NEWSLETTERS

## *CSA and the Consumer* (Quarterly)

CSA Consumer Editor  
178 Rexdale Boulevard  
Rexdale, ON  
M9W 1R3

Free

## *Consumer Times* (Intermittent)

Saskatchewan Family Foundation  
Box 3000  
Regina, SK  
S4P 3V7

Free

## *Canadian Consumer* (Monthly)

Consumers' Association of Canada  
49 Auriga Drive  
Ottawa, ON  
K1G 3T9

\$25.00

## *Consumers Union News Digest* (Bimonthly)

C.U. News Digest  
Box 2029  
Norwalk, CT 06852

\$48.00  
U.S.

## *Canadian MoneySaver* (9 x year)

Canadian Money Saver Inc.  
Box 370  
Bath, ON  
K0H 1G0

\$17.00

## *FDA Consumer* (10 x year)

Superintendent of Documents  
U.S. Government Printing Office  
Washington, DC 20402

\$15.00  
U.S.

## *Choice* (Monthly)

Australian Consumer's Association  
57 Carrington Road  
Marrickville, N.S.W. 2204  
Australia

\$56.00  
Australian

## *Family Economics Review* (Quarterly)

Superintendent of Documents  
Government Printing Office  
Washington, D.C. 20402

\$6.25  
U.S.

## *Consumer Close-Ups* (9 x year)

Consumer Economics & Housing  
Van Rensselaer Hall  
Cornell University  
Ithaca, NY 14853

\$10.00  
U.S.

## *Gold Book of Used Car Prices* (Monthly)

Sanford Evans Communications  
1077 St. James Street  
Box 6900  
Winnipeg, MB  
R3C 3B1

\$90.00

## *Consumer Reports* (Monthly)

Consumers Union  
Subscription Department  
P.O. Box 5300  
Boulder, Colorado  
80322 - 3000

\$24.00  
U.S.

## *Journal of Consumer Research* (Quarterly)

Journal of Consumer Research  
Graduate School of Management  
632 TNRB  
Brigham Young University  
Provo, Utah 84602

\$81.00  
U.S.

**Money (Monthly)**

Money

Box 54429

Boulder, CO 80322-4429

\$33.95

U.S.

**Which (Monthly)**

Consumers Association

Castlemead, Gascoyne Way

Hertford, England

SG141LH

£ 39

**Sound and Vision (Bimonthly)**

Chimo Media Ltd.

250 The Esplanade, 5th Floor

Berkeley Castle

Toronto, ON

M5A 1J2

\$10.00

**Zillions (Bimonthly)**

Consumers Union

Box 54832

Boulder, CO 80322

\$11.95

U.S.

# 5 PERIODICAL INDEXES

## ***Consumers' Index to Product Evaluations and Information Sources*** (Quarterly)

The standard guide to product tests and evaluations. More than 100 magazines are indexed, with information arranged by broad topic headings.

Available from: Consumers' Index  
P.O. Box 1808  
Ann Arbor, MI 48106

Cost: \$188.00 annually U.S.

Each issue of *Canadian Consumer* and *Consumer Reports* magazines contains a cumulative index to articles and test reports.

Publications such as the *Canadian Periodical Index*, *Canadian Magazine Index*, and the *Canadian Business Index* are also useful for obtaining relevant articles on consumer topics.



# 6

## BUYING GUIDES

**\*Canadian Toy Testing Council. *Toy Report*.** Ottawa: Toy Testing Council, 1990. (ISBN 0-919235-174)

This book reports on in-home tests of most toys on the Canadian market. Listings include age range for the toy, its price and comments. A very useful guide.

Available from: Canadian Toy Testing Council  
Cost: \$8.95

**Consumer Reports. *Toy Buying Guide*** Mount Vernon, N.Y.: Consumers Union, 1988. (ISBN 0-89043-091-8)

Buying guide based on a survey of more than 12,000 households. Rates hundreds of toys based on reports by toy safety experts.

Available from: Consumers Union  
Cost: \$9.00

**Consumers Union. *Consumer Reports Buying Guide*.** Orangeburg, NY: Consumers Union, annual. (ISSN 0010-7174)

The December issue of *Consumer Reports* magazine is the annual compilation of test reports from the previous year's issues.

Available from: Consumers Union  
Cost: \$6.95 for guide, or available with subscription to Consumer Reports.

**Jones, Sandy. *Guide to Baby Products*.** 2nd. ed. Mount Vernon: Consumers Union, 1989. (ISBN 0-89043-331-3-1)

Provides up to date buying advice on most baby products. Includes price guidelines, Consumer's Union recommendations and brand name ratings.

Available from: Consumers Union  
Cost: \$11.50

**Parker, R. Wayne. *The Computer Buyer's Handbook, How to Select and Buy Personal Computers*.** Seattle, Fast Forward Pub., 1991. (ISBN 0-9627370-6-2)

This handbook was written for the millions of computer shoppers today who need a sourcebook of reliable up-to-date advice on buying computers.

Available from: Fast Forward Publishers  
Cost: \$18.95

**Pearson, Olen R. *Personal Computer Buying Guide, Foolproof Advice on How to Buy Computer Software and Hardware*.** Mt. Vernon: Consumers Union, 1990. (ISBN 0-89043-336-4)

Comprehensive and easy to understand, this book provides you with the seven basic steps to PC buying that help you buy only what you need, avoid costly mistakes and get the most from your investment.

Available from: Consumers Union  
Cost: \$10.95

*Consumer Guide* magazine also publishes a number of specialty buyer guides. The publication quality, however, varies, and many of the guides provide descriptive information rather than critical evaluations.

# 7 CONSUMER BOOKS AND PAMPHLETS

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## General

- \*Alberta Consumer and Corporate Affairs. *Moving Out*.** Rev. ed. Edmonton: The Department, 1988.

A colourful, self-use publication with articles, charts, and an interview on topics of interest to people 16-20 years old. How to buy a used car, getting along with a roommate, avoiding scams in the marketplace, and coping with the cost of living are just a few of the topics.

Available from: Alberta Consumer and  
Corporate Affairs  
Box 1616

Cost: Free

- \*Clark, T.K. and Crane, F.G. *Consumer Behaviour in Canada: Theory and Practice*.** Toronto: Harcourt Brace Jovanovich, Canada, 1990. (ISBN 0-7747-3103-6)

A text book which provides a Canadian perspective on consumer behaviour.

Available from: Harcourt Brace Jovanovich,  
Canada

Cost: \$47.45

- \*Dupont, Elaine and Gaulin Huguette. *The Consumer's Guide*.** Quebec [City]: Les Publications du Quebec, 1988. (ISBN 2-551-08296-X)

Shows you how to plan and manage your purchases in all avenues of living.

Available from: Les Publications du Quebec  
Cost: \$14.95

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## Advertising

- \*Alberta Consumer and Corporate Affairs. *Mom Buy Me That*.** Edmonton: The Department, 1990.

An indispensable parents' guide to children's advertising. A colourful joint workbook for parents and their children aged 5 to 12, the booklet will help parents identify facts and issues concerning children's advertising.

Available from: Alberta Consumer and  
Corporate Affairs  
Box 1616

Cost: Free

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## Consumer Law

- \*Batten, Jack and Harris, Marjorie. *Everyday Law: A Survival Guide for Canadians*.** Toronto: Key Porter, 1987. (ISBN 1-55013-041-2)

A general reference book to inform Canadians about their rights and responsibilities and to explain how the Canadian legal system works.

Available from: Key Porter  
Cost: \$16.30

- \*Canadian Woman's Legal Guide.** Toronto: Doubleday, 1987. (ISBN 0-385-25066-5)

A comprehensive and authoritative book dealing with women's rights in the home, workplace and legal system.

Available from: Doubleday Canada Ltd.  
Cost \$31.50

**\*Kronby, Malcolm C. *Canadian Family Law*.** Rev. ed.  
Toronto: Stoddart, 1991.  
(ISBN 0-7737-5424-5)

This straight-forward guide to Canadian law answers such questions as: What are the rights and obligations arising from "common-law" marriage? Do I need a "legal separation" before divorce? How does joint custody affect the parents and children?

Available from: Stoddart  
Cost: \$12.95

**\*Sterk, John. *Alberta Conveyancing Law & Practice*.**  
2nd ed. Toronto: Carswell, 1987.  
(ISBN 0-459-39870-9)

Intended as a convenient reference for those dealing with real estate and mortgage transactions on a regular basis. Contains examples of legal forms with instructions for proper completion and execution.

Available from: Carswell Legal Publications  
Cost: \$56.00

**\*Student Legal Services of Edmonton. *Consumer Law*.** (Pamphlet) Edmonton: Student Legal Services, 1990.

Layman's guide to consumer law. Focuses on credit and buying and selling transactions.

Available from: Student Legal Services  
Cost: Free

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## Energy and Conservation

**\*Canada, Energy Mines and Resources. *Residential Wood Heating, a Homeowner's Guide*.** Ottawa: The Dept., 1987.  
(ISBN 0-662-15415-0)

Information on the different types of wood-heating equipment and how to install and operate this equipment safely.

Available from: Renewable Energy Branch,  
Energy, Mines and Resources  
Canada

Cost: Free

**Herbert, Ralph J. *Cut Your Electric Bills in Half*.**  
Emmaus, PA: Rodale Press, 1989.  
(ISBN 0-8787-818-8)

Herbert aims to show "consumers how to reduce their consumption of electricity and how to save money without sacrificing their life-style."

Available from: Rodale  
Cost: \$12.95

**Nisson, J.D. Ned & Dutt, Gautam. *The Superinsulated Home Book*.** New York: Wiley, 1985. (ISBN 0-471-88734-X)

Superinsulation is a method of designing and building houses using innovative methods and products. This resource volume contains pertinent information tested in the field.

Available from: John Wiley  
Cost: \$25.50



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## Environmental Issues

**\*The Canadian Green Consumer Guide.** Toronto: McClelland & Stewart, 1991. (ISBN 0-7710-7147-7)

A discussion in a Canadian context of how each of us, as consumers, can take steps to prevent further harm to our environment.

Available from: McClelland & Stewart  
Cost: \$14.95

**Caplan, Ruth. *Our Earth, Ourselves*.** New York: Bantam, 1990. (ISBN 0-553-34857-4)

A hands-on guide that provides practical advice on what we can do to reverse the damage already done to our air, water and land.

Available from: Bantam Books of Canada  
Cost: \$13.95

**\*Degler, Teri. *The Canadian Junior Green Guide*.** Toronto: McClelland & Stewart, 1990. (ISBN 0-7710-7157-4)

An easy-to-read, one-stop handbook for the fight against acid rain, global warming, too much garbage, and other environmental problems.

Available from: McClelland & Stewart  
Cost: \$12.95

**50 Simple Things You Can Do To Save The Earth.** Berkeley: Earthworks Press, 1989. (ISBN 0-929-634-063)

A book that shows people how to do something about global environmental problems.

Available from: Earthworks Press  
Cost: \$6.50

**\*Gordon, David (ed.). *Green Cities: Ecologically-sound Approaches to Urban Space*.** Montreal: Black Rose Books, 1990. (ISBN 0-921689-54-3)

Imagine a city with clean waterways and wilderness corridors linking downtown wildlife preserves to the surrounding countryside. Imagine landscapes that require only water which comes as rain, and where central sewage systems are no longer used because neighbourhoods reprocess their own wastes. This is the image proposed in *Green Cities*.

Available from: University of Toronto Press  
Cost: \$20.50

**Gribbin, John *The Hole in the Sky, Man's Threat to the Ozone Layer*.** New York: Bantam, 1988. (ISBN 0-553-27537-2)

A full discussion of the past and present experiments and studies on the ozone layer and what can be done by you to prevent further damage.

Available from: Bantam Books of Canada  
Cost: \$4.95

**\*Griss, Paul *The Daily Planet, A Hands-On Guide to A Greener Environment*.** Toronto: Key Porter, 1990. (ISBN 1-55013-216-4)

*The Daily Planet* is a practical guide that shows you how to make small changes in your life-style that will ultimately have maximum benefits for the environment.

Available from: University of Toronto Press  
Cost: \$16.95

**Hollender, Jeffrey A. *How to Make The World A Better Place: A Guide To Doing Good*.** New York: Quill, 1990. (ISBN 0-688-08479-6)

Over 120 specific actions that will make a difference, from recycling tips and conservation techniques, to ideas on where you can invest your money so it will do the most good.

Available from: MacMillan  
Cost: \$13.95

**Hynes, H. Patricia.** *Earth Right, What You Can Do in Your Home, Workplace and Community to Save Our Environment.* Rocklin, Prima Pub., 1990. (ISBN 1-55958-027-5)

This is a guide to taking action, intended to give you information so that you will know how to make a difference.

Available from: McClelland & Stewart  
Cost: \$15.00

**\*Johnson, Gordon K.** *Environmental Tips, How You Can Save This Planet.* Calgary: Detselig, 1990. (ISBN 1-55059-011-1)

This book shows how adults and children can adopt useful "envirotips" to make a difference in our environment.

Available from: Detselig Enterprises  
Cost: \$13.95

**\*Johnson, Lorraine.** *Green Future: How to Make A World of Difference.* Markham: Penguin, 1990. (ISBN 0-14-012301-6)

Green Future explores the major issues and shows how each of us can make a difference, offering practical suggestions for positive action.

Available from: Penguin Books Canada  
Cost: \$14.95

**\*Lamb, Marjorie.** *2 Minutes A Day For A Greener Planet.* Toronto: Harper Collins, 1990. (ISBN 0-00-215682-2)

This book offers tips and common sense that people can put into use as they go about their daily life.

Available from: Harper & Collins Books  
Cost: \$14.95

**MacEachern, Diane.** *Save Our Planet, 750 Ways You Can Help Clean Up The Earth.* New York: Dell, 1990. (ISBN 0-440-50267-5)

Hundreds of tips to follow to make tangible progress towards restoring vitality to the earth.

Available from: Bantam Books of Canada  
Cost: \$12.95

**Naar, Jon.** *Design For a Livable Planet, How You Can Help Clean Up The Environment.* New York; Harper & Row, 1990. (ISBN 0-06-096387-5)

This book explains, in straightforward language, the causes and effects of environmental pollution and offers solutions - practical steps you can take to begin cleaning up and preventing further damage.

Available from: Harper Collins  
Cost: \$16.95

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## Food and Nutrition

**Bender, Arnold E.** *Health or Hoax? The Truth About Health Foods and Diets.* Buffalo: Prometheus Books, 1986. (ISBN 0-87975-318-8)

To help the consumer evaluate claims being made by the diet-aid and health-food industry.

Available from: Prometheus Books  
Cost: \$19.95

**\*Johns, Stephanie Bernardo.** *The Allergy Guide to Brand-name Foods and Food Additives.* Scarborough: NAL, 1988. (ISBN 0-452-26059-0)

This clear and concise reference will help all food-sensitive people make informed decisions and keep tight control on the foods they buy and eat.

Available from: New American Library  
Cost: \$14.50

**Remington, Dennis W.** *The Bitter Truth About Artificial Sweeteners.* Provo, Utah: Vitality House International Inc., 1987. (ISBN 0-912547-049)

Discusses the problems associated with artificial sweeteners and suggests alternatives.

Available from: Vitality House International Inc.  
Cost: \$13.20

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## Health and Safety

**Barrett, Stephen.** *Health Schemes, Scams and Frauds.*  
Mount Vernon: Consumers Union, 1990.  
(ISBN 0-89043-330-5)

This updated edition provides vital consumer protection by helping the consumer identify and avoid health quackery.

Available from: Consumers Union  
Cost: \$19.50

**Bausell, R. Barker.** *How to Evaluate and Select a Nursing Home.* Reading: Addison Wesley, 1988.  
(ISBN 0-201-07263-7)

This book is designed to assist and direct you through the maze of terms, people and decisions required to evaluate and select a facility.

Available from: Addison-Wesley Publishers Ltd.  
Cost: \$12.00

**\*Berner, Mark S.** *The Canadian Medical Association Guide to Prescription and Over-The-Counter Drugs* Montreal: Reader's Digest, 1990.  
(ISBN 0-88850-162-5)

A guide for the general public, to increase your knowledge of drugs, what they are prescribed for, how to take them, how they work and what their side effects and possible drug interactions are.

Available from: Reader's Digest  
Cost: \$35.95

**\*Bohuslawsky, Maria.** *End of the Line: Inside Canada's Nursing Homes.* Toronto: James Lorimer & Co., 1989.  
(ISBN 1-55028-290-5)

A picture of nursing homes in Canada which leaves no stones unturned. Many of the elderly suffer neglect and abuse while others profit from these institutions. There are also some who are trying to improve nursing homes, and seek positive alternatives.

Available from: James Lorimer & Co.  
Cost: \$16.95

*The Columbia University School of Public Health: Complete Guide to Health and Well-Being After 50.* New York: Times Book, 1988.  
(ISBN 0-8129-1325-6)

Learn how to cope with losses, how to recognize medical warning signs and what to do about them. Practical guidelines are given on how to change habits to be healthier.

Available from: Random House  
Cost: \$31.95

**\*Graedon, Joe and Graedon, Teresa.** *50+: The Graedons' People's Pharmacy For Older Adults.* Toronto: Bantam Books, 1988.  
(ISBN 0-553-33485-4)

Designed for people who are fifty or older, this book is a guide to prescription drugs, side effects and saving money with generics. It also discusses facts on life extension, overcoming anxiety, insomnia and depression, meeting nutritional needs and much more.

Available from: Bantam Books  
Cost: \$17.95

**\*A Guide To Homes For Seniors in Canada** Don Mills: U Choose, 1988. (ISBN 0-919159-83-4)

A directory of homes for Senior Citizens which provides a comprehensive tool to use in your search for a retirement home.

Available from: Moving Publications Ltd.  
Cost: \$12.95

**Jones, J. Alfred and Phillips, Gerald M.** *Communicating With Your Doctor: Rx for Good Medical Care.* Carbondale: Southern Illinois University Press, 1988. (ISBN -0-8093-1367-7)

Learn how to get the best medical care with suggestions on how to select, evaluate and communicate with a doctor.

Available from: Southern Illinois University Press  
Cost \$22.25



**\*Long, James W. *The Essential Guide to Prescription Drugs*.** New York: Harper Collins, 1991.  
(ISBN 0-06-273067-3)

This book provides information on generic and brand name drugs and the benefits and risks of many prescription drugs used today.

Available from: Harper Collins  
Cost: \$19.00

**Wolfe, Sidney M. *Worst Pills, Best Pills: The Older Adult's Guide to Avoiding Drug Induced Death or Illness*.** Washington, Public Citizen Research Group, 1988. (ISBN 0-93718851-4)

Discusses, with actual examples, the dangers related to the use of prescription drugs by older adults.

Available from: Pantheon Books  
Cost: \$16.95

**\*Cook, Peter D. *Start Your Own Business, the Canadian Entrepreneur's Guide*.** Rev. Toronto: Stoddart, 1989. (ISBN 0-7737-5309-5)

This handbook offers practical advice on starting your own business and achieving financial independence.

Available from: Stoddart  
Cost: \$14.95

**\*Gallander, Benjamin *The Canadian Small Business Survival Guide, How to Start and Operate Your Own Successful Business*.** Willowdale, Hounslow, 1988. (ISBN 0-88882-094-1)

This guide is designed to help the reader decide if a business venture is worthwhile and how to provide the material to help it thrive.

Available from: Hounslow Press  
Cost: \$14.95

**\*Hynes, William G. *Start and Run a Profitable Craft Business: A Complete Step-by-Step Business Plan*.** 2nd ed. Vancouver: Self-Counsel Press, 1986. (ISBN 0-88908-644-3)

This book provides step-by-step instructions for setting up and operating a successful craft business.

Available from: International Self-Counsel Press  
Cost: \$10.95

**\*Ontario. Ministry of Municipal Affairs. Research and Special Projects Branch. *Home Occupations*.** Toronto: Ministry of Municipal Affairs, 1987. (ISBN 0-7729-2382-6)

Addresses home-based businesses from a planning and regulatory perspective, with an emphasis on Ontario.

Available from: Ontario Government Bookstore  
Cost: \$5.00

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## Home-based Business

**\*Alberta Economic Development and Trade. Small Business Division. *Small Business Series*.** Edmonton: Alberta Economic Development and Trade, 1989. (ISBN 1-55006-182-8)

A series of booklets: Starting a Small Business; Financing a Small Business; Operating a Small Retail Business; Operating a Small Manufacturing Business; Operating a Small Service Business; Selecting a Small Business Computer System; Bookkeeping for a Small Business; Marketing for a Small Business.

Available from: Alberta Economic  
Development and Trade,  
Small Business Division  
Cost: Free

**\*Sheedy, Edna. *Start and Run a Profitable Home-Based Business*.** Vancouver: International Self Counsel Press, 1990. (ISBN 0-88908-877-2)

A first year guide to starting a business and getting it running.

Available from: International Self Counsel Press  
Cost: \$12.95

**Birnes, Nancy H. *Cheaper and Better: Homemade Alternatives to Store Bought Goods*.** New York: Harper & Row, 1987. (ISBN 0-06-096057-4)

Lists homemade recipes, with known, safe and familiar ingredients for a multitude of items including: sweets; beverages; food; liqueurs; cleaners; gardens; children's play; decorating and cosmetics. An interesting guide for all self-sufficient consumers.

Available from: Fitzhenry & Whiteside  
Cost: \$17.95

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## Household Hints

**\*Arnett, Janet. *673 Ways to Save Money*.** Markham, ON: Fitzhenry & Whiteside, 1987. (ISBN 0-88902-975-X)

This book is a blueprint for cutting costs by several thousand dollars.

Available from: Fitzhenry & Whiteside  
Cost: \$9.50

**Aslett, Don. *How do I Clean the Moosehead? and 99 More Tough Questions About Housecleaning*.** New York: New American Library, 1989. (ISBN 0-452-26297-6)

One hundred interesting short chapters on difficult housecleaning.

Available from: New American Library  
Cost: \$9.95

**Berthold-Bond, Annie. *Clean & Green, The Complete Guide to Nontoxic and Environmentally Safe Housekeeping*.** Woodstock, Ceres Press, 1990. (ISBN 0-9606138-3-8)

This book is an excellent reference to help us reduce the manufacture, use and disposal of toxic substances.

Available from: Bookpeople  
Cost: \$14.50

**Campbell, Jeff. *Spring Cleaning*.** New York: Dell Trade Paper Work, 1989. (ISBN 0-440-50162-8)

Jeff Campbell and the Clean Team show you how to save time when attacking major house-cleaning jobs.

Available from: Dell Trade Paper Work  
Cost: \$7.95

**Florman, Monte. *How to Clean Practically Anything*.** Rev. ed. Mount Vernon, N.Y.: Consumers Union of U.S. 1989. (ISBN 0-89043-284-8)

Explains the most efficient way to clean all kinds of household and personal items.

Available from: Consumer Reports Books  
Cost: \$11.50

**\*Groberman, Jeff and Yardley, Colin. *The Complete Garage Sale Book*.** Toronto: General Publishing, 1987. (ISBN 0-7736-7131-5)

All the necessary steps to a successful garage sale are now at your fingertips. How to advertise, make your signs, price and lay out your items for display, handle cash and keep accounts, and even how to organize a neighbourhood garage sale.

Available from: General Publishing  
Cost: \$5.95

***The Household Chartalog: 100 Charts of Kitchen Tips, Equivalents, Cleaning Hints...and Much Much More.*** New York: Collier Books, 1989.  
(ISBN 0-02-038101-8)

A compendium of critical facts that often seem to elude us related to the kitchen, entertaining, health and nutrition, first aid and safety, home and car care, the garden, travel and other essentials of day to day living.

Available from: Collier Books  
Cost: \$10.95

**\*Mitchell, Harris. *You Wanted to Know: Simple, Practical Answers to More Than 1,200 Common Household Problems.*** Rep. ed. Don Mills, Ont.: General, 1989. (ISBN 0-7737-5306-0)

A complete guide to do-it-yourself home maintenance and repair. Includes everything from attic insulation to restoring shrunken wool.

Available from: General  
Cost: \$9.95

**\*Reader's Digest *Practical Problem Solver.*** Montreal: Reader's Digest, 1991. (ISBN 0-88850-166-8)

Practical Problem Solver is packed with helpful, easy-to-understand information on recycling and renewing. It also reveals how familiar household items can be used to solve commonplace problems.

Available from: Reader's Digest  
Cost: \$40.00

***Rodale's Book of Shortcuts: Advice, Tips and Techniques.*** Emmaus, PA: Rodale Press, 1988.  
(ISBN 0-87857-720-3)

This book on shortcuts will help you plan tasks and get results quickly.

Available from: Rodale Press  
Cost: \$21.95

***Rodale's Complete Home Products Manual: the best guide for using and maintaining your appliances, tools, furnishings and more!***  
Emmaus, PA: Rodale Press, 1989.  
(ISBN 0-87857-798-X)

A manual that shows you how to repair and maintain your furnishings and appliances.

Available from: Rodale Press  
Cost: \$14.85

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## Housing and Real Estate

**\*Goldenberg, David M. *Mortgages and Foreclosure: Know Your Rights.*** 5th ed. Vancouver: International Self-Counsel Press, 1989.  
(ISBN 0-88908-853-5)

What are the rules about prepaying a mortgage? How easy is it to renew a mortgage? What will the bank do if I can't pay? Can my house be sold without my permission? An Alberta lawyer answers these and other questions.

Available from: International Self-Counsel Press  
Cost: \$7.60

**Heldmann, Carl. *Be Your Own House Contractor.***  
Pownal VT: Storey Communications, 1986.  
(ISBN 0-88266-410-7)

By being your own house contractor, savings up to 25% can be attained. This book explains each step in non-technical language.

Available from: Harrowsmith Books  
Cost: \$12.95

***Home Improvement Cost Guide.*** Mount Vernon: Consumers Union, 1987. (ISBN 0-89043-147-7)

Covers dozens of home projects explaining what you should know before you attempt the work yourself or hire a contractor.

Available from: Consumers Union  
Cost: \$18.00

**\*Lauer, Robert J. *Your Agent and You: Surviving the Canadian Real Estate Game*.** Vancouver: White Cap Books, 1989. (ISBN 0-921061-66-8)

This book offers advice on how to find a competent agent who will help you with your real estate requirements.

Available from: White Cap Books  
Cost: \$14.45

**Madorma, James. *The Home Buyer's Inspection Guide*.** Whitehall, Betterway, 1990. (ISBN 1-558-70-146-X)

This book covers all the important technical aspects of house construction with comparisons and checklists to make the task easier.

Available from: Raincoast Books  
Cost: \$15.95

**\*Manning, Helen. *Selling Your Own Home: A Step By Step Guide*.** Toronto: Summerhill Press, 1989. (ISBN 0-920197-84-1)

Shows you how to save thousands of dollars by becoming your own real estate agent.

Available from: University of Toronto Press  
Cost: \$9.95

**\*McNeill, Patricia. *Landlording in Canada, A Practical Business and Legal Guide*.** Vancouver: International Self-Counsel Press, 1987. (ISBN 0-88908-668-0)

Is it legal to restrict rental to adults only? How can one select good tenants? What kind of financial records are necessary? These and many other concerns of landlords are discussed.

Available from: International Self-Counsel Press  
Cost: \$13.45

**\*Oddy, Russell. *For Sale By Owner: Sell Your Own Home and Save Thousands*.** 3rd ed. Vancouver: International Self-Counsel Press, 1987. (ISBN 0-88908-645-1)

This book explains what a consumer can do to succeed in selling their own home.

Available from: International Self-Counsel Press  
Cost: \$6.25

**\*Philbin, Tom. *How to Hire a Home Improvement Contractor Without Getting Chisled*.** New York, St. Martin's Press, 1991. (ISBN 0-312-04576-X)

Information on how to find a contractor or architect, finance your project, negotiate a contract and know how to ensure the job is done right.

Available from: McClelland & Stewart  
Cost: \$18.95

**\*Silverstein, Alan. *Alan Silverstein's Home Buying Strategies For Resale Homes*.** Rev. ed. Toronto: Stoddart, 1989. (ISBN 0-7737-5325-7)

If you are considering buying a home for the first time or trading in your present home, this book is for you. Discusses where to look, how to determine how much you can afford, making offers, finding real estate agents and how to look for hidden costs.

Available from: Stoddart  
Cost: \$14.95

**\*Silverstein, Alan. *The Perfect Mortgage: Your Key to the Cost of Home Ownership*.** Toronto: Stoddart Publishing Co., 1989. (ISBN 0-7737-5276-5)

How to shop for and choose the mortgage that is right for you.

Available from: Stoddart  
Cost: \$9.95



**\*Steacy, Richard.** *Canadian Real Estate*. 7th ed. Don Mills: Musson Publishing, 1987. (ISBN 0-7737-2114-2)

A wealth of information for buyers, sellers, professionals and consumers. Includes discussions on: mortgages, leasing, lawyers' services, and buying a hotel, cottage or farm.

Available from: Stoddart  
Cost: \$26.95

**\*Stewart, George C.** *Real Estate Buying/Selling Guide for Alberta*. Vancouver: International Self-Counsel Press, 1990. (ISBN 0-88908-259-6)

This book gives a concise explanation of all the stages in a real estate transaction and explains the responsibilities of the seller, buyer, agent and lawyer.

Available from: International Self-Counsel Press  
Cost: \$8.95

**\*Turner, Garth.** *Garth Turner's 1987-88 Canadian Real Estate Guide*. Don Mills: Collier Macmillan, 1987. (ISBN 0-920197-38-8)

A practical real estate investment guide containing techniques and advice on buying and selling--at the right time.

Available from: Summerhill Press  
Cost: \$11.95

**\*Weiss, Gary.** *Small Investor's Guide to Making Money in Canadian Real Estate*. Toronto: Stoddart, 1987. (ISBN 0-7737-5110-6)

A guide for the real estate investor. Discusses the rewards and pitfalls of Canadian real estate investments.

Available from: Stoddart  
Cost: \$12.95

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## Insurance

**\*Insurance Pages: Who Writes What in Property/Casualty Insurance in Canada.** Toronto: Colander, 1988. (ISBN 0-9691197-7-1)

This marketing directory lists companies that may be willing to insure unusual or "difficult to place" risks or classes of business.

Available from: Colander  
Cost: \$15.00

**\*McLeod, William E.** *The Canadian Buyer's Guide to Life Insurance*. 7th ed. Scarborough: Prentice-Hall, 1989.

The latest information on the different types of Canadian life insurance.

Available from: Prentice-Hall Canada Inc.  
Cost: \$8.87

Two sources of free and inexpensive Canadian insurance materials are:

Insurance Bureau of Canada  
#1105 - 10080 Jasper Avenue  
Edmonton, AB  
T5J 1V9  
423-2212  
Toll free: 1-800-232-7275

Canadian Life and Health  
Insurance Association Inc.  
20 Queen St. W., #2500  
Toronto, ON  
M5H 3S2  
(416) 977-2221  
Toll Free: 1-800-268-8099

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## Investments and Taxation

**\*Alberta Consumer and Corporate Affairs.**

**2000 A.D.: A Guide to Financial Awareness.**  
Rev. ed. Edmonton: The Department, 1989.

This easy-to-read booklet provides helpful information on financial planning, creating savings, investment alternatives and putting money to work to earn a profit.

Available from: Alberta Consumer and  
Corporate Affairs  
Box 1616

Cost: Free

**\*Chilton, David. *The Wealthy Barber, The Common Sense Guide to Successful Financial Planning.***  
Kitchener: Financial Awareness Corp., 1989.  
(ISBN 0-9693557-0)

Simple concepts, common sense and an insight into human nature creates a set of practical guidelines that will benefit all Canadians between ages twenty and forty-five.

Available from: Financial Awareness Corp.  
Cost: \$13.95

**\*Coltman, Michael M. *Franchising in Canada: Pros and Cons.*** Vancouver: International Self-Counsel Press, 1987. (ISBN 0-88908-667-2)

Before buying, an entrepreneur needs to be aware of the legal aspects, financial commitment and practicalities of franchising in today's market.

Available from: International Self-Counsel Press  
Cost: \$6.95

**\*Costello, Brian. *Making Money From Your Mortgage.*** Toronto: Random House, 1987.  
(ISBN 0-394-22022-6)

Strategies and extensive explanations that will help the home buyer.

Available from: Random House  
Cost: \$19.95

**\*DeMont, John and LeMay, Tracy. *Financial Post Guide to Mutual Funds.*** Toronto: Random House, 1988. (ISBN 0-394-22066-8)

If you are interested in investing in mutual funds but can't tell an open from a closed end fund, this book is for you. It examines the various types of funds, and assesses their potential as RRSP investments.

Available from: Random House  
Cost: \$8.95

**Dunnan, Nancy. *Dun & Bradstreet's Guide To Your Investments.*** New York: Harper & Row, annual.  
(ISSN 73-18050)

This is a standard source book for both investment adviser and the individual investor. Though American, it is a very good guide to investing.

Available from: Fitzhenry & Whiteside  
Cost: \$24.50

**Foster, Dennis L. *Franchising For Free: Owning Your Own Business Without Investing Your Own Cash.*** New York: Wiley, 1988. (ISBN 0-471-625558)

Shows you how to obtain financing to start your franchise business and guides you through steps to achieve a successful franchise.

Available from: John Wiley and Sons  
Cost: \$18.95

**\*Grenby, Mike. *Mike Grenby's Tax Tips.*** 10th ed.  
Vancouver: International Self-Counsel Press, 1988. (ISBN 0-88908-851-9)

More than 180 tax-saving tips, plus some handy forms, can help ease you through the Canadian tax maze.

Available from: International Self-Counsel Press  
Cost: \$7.95

**\*Ingram, David. *David Ingram's Investment Guide*.** Surrey, Hancock House, 1990. (ISBN 0-88839-239-7)

A survey of investments for the '90s, with practical tips on how to make your mortgage deductible, advantages of RRSPs, and how to prosper in bad times.

Available from: Hancock House Publishers  
Cost: \$14.95

**\*Jacks, Evelyn. *Jacks on Tax Savings*.** Toronto: McGraw-Hill Ryerson, 1989. (ISBN 0-07-549714X)

Evelyn Jacks—tax columnist, editor, television producer/host, and business education instructor—explains complicated tax laws in an easy, non-technical manner.

Available from: Renouf Publishing  
Cost: \$15.45

**\*Kelman, Steven G. and Friedland, Seymour. *Investment Strategies, How to Create Your Own and Make It Work for You*.** Toronto: Financial Times, 1988. (ISBN 0-14-010606-5)

This book covers the issues involved in putting together an investment strategy, the risks involved and the benefits of diversifying.

Available from: Financial Times of Canada  
Cost: \$9.95

**\*Kelman, Steven G. *RRSPs 1990: Everything You Need to Know*.** Toronto: Financial Times of Canada, 1990. (ISBN 0-14-012685-6)

A straightforward, no nonsense guide to retirement savings strategies.

Available from: Financial Times of Canada  
Cost: \$16.45

**\*Pape, Gordon. *Gordon Pape's 1990-1991 Guide to Mutual Funds*.** Scarborough, Prentice-Hall, 1990. (ISBN 13-362211-8)

This guide rates all Canadian mutual funds currently available with a performance record of at least three years.

Available from: Prentice-Hall  
Cost: \$8.95

**\*Pape, Gordon. *Gordon Pape's 1991 Guide to RRSPs*.** Scarborough, Prentice-Hall, 1991. (ISBN 0-13-362443-9)

After years of delay, the overhaul of the retirement savings system is set to take effect. This book covers the changes that will make RRSPs even more attractive.

Available from: Prentice-Hall  
Cost: \$8.95

**\*Pape, Gordon. *Low-Risk Investing*.** Scarborough: Prentice-Hall, 1989. (ISBN 0-13-541293-5)

A definitive Canadian guide to personal financial success for the conservative investor.

Available from: Prentice-Hall  
Cost: \$15.95

**\*Horry, Isabella and Pipes, Sally. *Tax Facts 7, The Canadian Consumer Tax Index and You*.** Vancouver: Fraser Institute, 1990. (ISBN 0-88975-125-X)

A detailed province-by-province analysis of the total direct and hidden tax bill. Enables Canadians to measure changes in the price we pay for government.

Available from: Fraser Institute  
Cost: \$12.95

**\*Ryce, Victoria M. *Market Wise: Your Personal Investment Program*.** Toronto: Stoddart, 1988. (ISBN 0-7737-5143-2)

Information you need to benefit from investing is here in manageable, bite-size pieces.

Available from: Stoddart  
Cost: \$18.95

**\*Sievers, Marc. *Investing Successfully in Canadian Mutual Funds*.** Toronto: Stoddart, 1988. (ISBN 0-7737-5194-7)

An all-purpose guide that will help everyone, including the beginning investor, obtain a greater return on their investment.

Available from: Stoddart  
Cost: \$14.95

**\*Through the Mutual Funds Maze.** Toronto: Grosvenor House, 1988. (ISBN 0-919959-37-7)

Answers many questions about mutual funds; how they work; how to develop an investment plan to meet your objectives, and how to select the best fund for you.

Available from: Grosvenor House  
Cost: \$12.95

**\*Birch, Richard. *The Family Financial Planning Book, a Step-by-Step Money Guide for Canadian Families*.** Toronto, Key Porter, 1989. (ISBN 1-55013-137-0)

This planning book offers practical strategies that demonstrate how you can achieve above-average financial security with a minimum of risk.

Available from: Copp Clark Pitman  
Cost: \$16.95

**\*Brown, Kathleen H. *Personal Finance For Canadians*.** Scarborough: Prentice-Hall, 1991. (ISBN 0-13-65-87259)

Personal Finance For Canadians provides the basics of personal financial management. Part one, Financial Planning, shows how to assess goals, budget and plan income tax strategies. Part two, Financial Security, provides information on investments, possible risk and insurance. Part three covers all aspects of credit.

Available from: Prentice-Hall  
Cost: \$35.00

**\*Canada Consumer and Corporate Affairs. *Are You Heading for Consumer Bankruptcy?*** Ottawa: Consumer and Corporate Affairs, 1987. (ISBN 0-662-55737-9)

This booklet helps determine whether you have debt problems and whether you are headed for consumer bankruptcy. It provides guidelines for resolving financial difficulties and avoiding them in the future.

Available from: Consumer and  
Corporate Affairs Canada  
Cost: Free

***Cut Your Bills in Half: Thousands of Tips to Save Thousands of Dollars*.** Emmaus, Penn: Rodale Press, 1989. (ISBN 0-87857-818-8)

How to cut your costs on food, clothing, transportation, furniture, home, education, travel and much more.

Available from: Sidall and Associates  
Cost: \$24.74

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## Money Management

**\*Alberta Consumer and Corporate Affairs. *Taking Charge of Your Money*.** Rev. ed. Edmonton: The Department, 1989.

Poor money management leads to paying more, doing without, and falling behind. Managing money is a skill everyone can learn. Taking Charge gets you started.

Available from: Alberta Consumer and  
Corporate Affairs  
Cost: Free



**\*Deloitte & Touche Canadian Guide to Personal Financial Management.** Scarborough, Prentice-Hall, 1990. (ISBN 0-13-201690-7)

Planning forms will help you develop an individual financial plan geared exclusively to your own lifestyle and goals.

Available from: Prentice-Hall  
Cost: \$15.95

**\*Financial Post Moneywise (Game).** Toronto: Financial Post, 1988.

An entertaining and educational game about personal finance. For two to four players, ages fourteen and up.

Available from: Moneywise, The Game  
Cost: \$29.95

**\*Goheen, Duncan S. Planning For Financial Independence: Choose Your Lifestyle, Secure Your Future.** Vancouver: Self-Counsel Press, 1988. (ISBN 0-88908-672-9)

Financial independence is the result of good planning and a sound program of capital accumulation. Using tools of investment and savings, you can develop the expertise to make long-term financial plans to achieve a higher standard of living.

Available from: International Self-Counsel Press  
Cost: \$11.95

**Lewin, Elizabeth S. Financial Fitness Through Divorce.** New York: Facts on File, 1987. (ISBN 0-87196-265-9)

A formula for facing the financial realities of divorce. Along with practical advice, the book contains sample plans and worksheets.

Available from: Facts on File  
Cost: \$14.95

**\*MacFarlane, Lynne. Double Income Families, Money Management for Working Couples.** Toronto, Key Porter, 1990. (ISBN 1-55013-240-7)

Designed to help working couples by explaining how to determine a modern household's net worth and how to keep track of spending as a basis for budgeting.

Available from: Copp Clark Pitman  
Cost: \$18.95

**\*MacInnis, Lyman. Get Smart!: Make Your Money Count.** Scarborough, Ont.: Prentice-Hall Canada, 1989. (ISBN 0-13-355942-4)

How to handle personal financial planning, income tax and the stock market.

Available from: Prentice Hall  
Cost: \$22.95

**Mrtvicka, Edward F. The Bank Book.** New York, Harper & Row, 1989. (ISBN 0-06-096332-8)

Argues that your bank is "your financial enemy." Discusses credit, mortgages and savings.

Available from: Harper & Collins Books of Canada  
Cost: \$9.56

**\*Pape, Gordon. Building Wealth: Achieving Your Financial Goals.** Scarborough: Prentice-Hall, 1988. (ISBN 0-13-154295-8)

With self discipline, you can build wealth through mutual funds, stocks and bonds, RRSPs and real estate. The commitment to learn how to invest properly will help you achieve your goals.

Available from: Prentice-Hall  
Cost: \$14.95

**\*Parker, Alan. *Credit, Debt and Bankruptcy, How to Handle Your Personal Finances.*** Vancouver: Self-Counsel Press, 1990. (ISBN 0-88908-958-2).

This book describes, in detail, the credit industry, debt and credit law, and successful remedies for getting out of debt.

Available from: International Self-Counsel Press  
Cost: \$7.95

**Peterson, Jean Ross. *It Doesn't Grow on Trees.*** Whitehall: Betterway, 1988. (ISBN 0-932620-965)

Teaches children how to have a healthy attitude towards money and put it into daily practice in order to be successful when faced with choices in adult life.

Available from: Raincoast Books  
Cost: \$12.00

**Peterson, Jean Ross. *Turn Chaos Into Cash: A Complete Guide to Organizing and Managing Your Personal Finances.*** White Hall: Betterway Publications, 1989. (ISBN 1-55870-129-X)

This is a money management guide and workbook complete with reproducible forms, worksheets, a detailed glossary of financial terms, and scores of information resources. The author covers all the important record-keeping elements such as investments, automobile insurance and service records, household expenses and short-term and long-term financial goal projections.

Available from: Raincoast Books  
Cost: \$11.25

**Porter, Sylvia. *Sylvia Porter's Your Finances in the 1990s.*** New York: Prentice-Hall, 1990. (ISBN 0-13-879776-5)

In the next decade you will need sound, sensible financial advice and you will find it in the pages of Sylvia Porter's *Your Finances in the 1990s*.

Available from: Prentice-Hall  
Cost: \$28.95

**Schulman, Margaret B. *Single, Together and Savvy: A Money Guide for Unmarried Couples.*** Washington, D.C.: Fintapes Inc., 1988.

Build a smoother, safer and smarter unmarried life together by understanding the financial issues you may face - the possible implications of seemingly harmless decisions. Get answers to questions you never thought to ask. Learn how to handle your joint expenses, avoid potential pitfalls; what goes into a non-marital agreement and why.

Available from: Fintapes  
Cost: \$14.95

**Thomsett, Michael C. *Homeowners Money Management.*** Emmaus, PA: Rodale Press, 1987. (ISBN 0-87857-674-6)

A guide to financial planning for homeowners who view their homes as the foundation of their personal wealth.

Available from: Rodale Press  
Cost: \$13.00

**\*Touche Ross Canadian Guide to Personal Financial Management.** 4th. ed. Scarborough Ont.: Prentice-Hall Canada, 1989. (ISBN 0-13-923046-7)

Canada's most comprehensive and straight forward guide to money management. Workbook format includes thirty different forms which will become your financial plan. In short, this guide will show you how to achieve your financial goals.

Available from: Prentice-Hall Canada  
Cost: \$15.95

**\*Turner, Garth. *Garth Turner's Survival Guide: Personal Financial Planning for Canadians.*** Toronto: Summerhill Press, 1988. (ISBN 0-920197-48-5)

To become financially independent, you have to be aggressive, you have to work hard and you have to be informed.

Available from: Summerhill Press Ltd.  
Cost: \$13.50

**\*Watters, Graydon. *Financial Pursuit, Canada's Working Guide to Personal Wealth*.** Toronto: FKI, 1988.  
(ISBN 0-9693593-0-6)

This book is written in simple, easy-to-understand language using lots of charts, tables and worksheets to help you with your financial planning.

Available from: Audreys Bookstore  
Cost: \$24.95

**\*Weiner, Andrew. *Financial Post Moneywise Dictionary of Personal Finance*.** Toronto: Random House, 1987. (ISBN 0-394-22007-2)

Includes definitions for terms used in budgeting, real estate, financial services, investments and insurance.

Available from: Random House  
Cost: \$12.40

**\*Wylie, Betty Jane, and MacFarlane, Lynne. *Everywoman's Money Book*.** Rev. ed. Toronto: Key Porter, 1989. (ISBN 1-55013-142-7)

Considered to be the single best source of financial advice for women, it now has been revised to include tax reform, and changes to pension and family law. Its new emphasis is on the working woman.

Available from: Key Porter Books  
Cost: \$16.95

**\*Bray, Arthur. *Financial Planning for Early Retirement*.** Don Mills, Ont.: CCH, 1989.  
(ISBN 0-88-796-505-9)

Provides detailed information on planning for retirement, particularly early retirement. The emphasis lies with the importance of proper planning for the individual.

Available from: CCH Canadian Ltd.  
Cost: \$8.64

**\*Drabek, Jan. *The Golden Revolution: Retirement Styles for the 1990's*.** Toronto: Macmillan, 1989.  
(ISBN 0-7715-9203-5)

Today's senior population need to start planning retirement by making choices about when to retire, where to live, what to do and how to finance it all.

Available from: Macmillan of Canada  
Cost: \$17.95

**\*Hesse, Jurgen. *Mobile Retirement Handbook: A Complete Guide to Living and Travelling in an RV*.** Vancouver: Self Counsel Press, 1988.  
(ISBN 0-88908-691-5)

What to consider when planning recreational vehicle travel including costs, destinations, how to travel in an RV, taking care of your home and affairs while you are away, and safety and camping tips while on the road.

Available from: International Self Counsel Press  
Cost: \$9.95

**\*Longhurst, Patrick and Earle, Rose Marie. *Your Pension, The Complete Guide to Pension Planning in Canada*.** Toronto: Doubleday, 1991.  
(ISBN 0-385-25269-2)

Explains in understandable, non-technical language how a pension works and how you can plan for your future.

Available from: Doubleday  
Cost: \$14.95

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## Retirement

**\*Senior Citizen's Advisory Council For Alberta. *Programs for Seniors*.** Edmonton: The Department, annual.

Among the services listed are: general information, retirement income, leisure opportunities, learning opportunities and legal services.

Available from: Senior Citizen's Advisory Council For Alberta  
Cost: Free

**\*Polson, Kirk and Breh, George. *Retire Right: How to Manage Your Money and Achieve Financial Freedom*.** Markham, Ont.: Penguin Books, 1989. (ISBN 0-14-012300-8)

One of the Financial Times Personal Finance Library series, which discusses annuities, pensions and registered retirement income funds (RRIF).

Available from: Penguin Books Canada Ltd.  
Cost: \$12.95

**Smith, Wesley J. *The Senior Citizen's Handbook*.** Los Angeles: Price Stern Sloan, 1989. (ISBN 0-89586-795-8)

Considers the issues facing today's senior citizens including health, financial security, stretching the consumer's dollar and making an active contribution to society. It provides details on how to live comfortably.

Available from: Price Stern Sloan Inc.  
Cost: \$14.00

**Edmonston, Phil and Wills, Jim. *Lemon-Aid Driver's Companion*.** Toronto: Stoddart, 1991. (ISBN 0-7737-5425-3)

This book is for drivers who want to become better drivers, smarter car owners and informed consumers.

Available from: Stoddart  
Cost: \$11.95

**\*Edmonston, Phil. *Lemon-Aid New Car Guide*.** Toronto: Stoddart, annual. (ISBN 0-7737-5223-4)

A Canadian book that evaluates new vehicles for economy, reliability and safety. Advises when to buy a new car, lists dealer groups who give the best and worst service, and much more.

Available from: Stoddart  
Cost: \$15.95

**\*Edmonston, Phil. *Lemon-Aid Used Car Guide*.** Toronto: Stoddart, annual. (ISBN 0-7737-5226-9)

A practical guide for consumers interested in buying a used car. It shows how to prevent buying a defective car or paying too much.

Available from: Stoddart  
Cost: \$15.95

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## Transportation

**\*Autopinion.** Ottawa: Canadian Automobile Assoc., annual. (ISSN 0836-1630)

A handy buyer's guide to new and used vehicles. Includes information on: automobile insurance and leasing; vehicle safety recalls; fuel consumption ratings; and the annual used car performance award.

Available from: Alberta Motor Association  
Cost: \$4.95

**Gillis, Jack. *The Car Book: An Indispensable Guide to the Safest, Most Economical New Cars*.** New York: Harper & Row, 1988. (ISBN 0-06-096115-5)

Provides the consumer with an overall comparison of cars in terms of safety, fuel economy and maintenance.

Available from: Fitzhenry & Whiteside  
Cost: \$15.00

**\*Gray, Jeffrey. *Used Car Buying Strategies*.** Toronto: Random House, 1987. (ISBN 0-394-22009-9)

A comprehensive guide to the decisions and procedures involved in purchasing a used car. Written by a lawyer, the book includes sample letters, a checklist and a purchase agreement contract.

Available from: Random House  
Cost: \$12.50



**Stevenson, Chris Arnold.** *Auto Repair Shams and Scams, How to Avoid Getting Ripped Off.*  
Los Angeles: Price Stern Sloan, 1990.  
(ISBN 0-89586-648-X)

Written for the person who knows very little about cars, this book offers advice on how to protect yourself from mechanics who lead you to excessive and unnecessary repair costs.

Available from: H.B. Fenn & Company  
Cost: \$13.95

While there are a number of car buyer guides available at local newstands, most of these publications do not critically evaluate automobile models. They are useful for information and car specifications. One example is Car and Driver's Buyers Guide.

*Consumer Reports* and *Canadian Consumer* magazine publish a list of recommended used cars in their April periodical.

The Automobile Protection Association has also published a "Complaint Kit". Membership in the Association entitles you to receive the kit and copies of their "Bulletin". The cost is \$25 per year and the Association is located at:

292 St. Joseph Boulevard West  
Montreal, PQ H2V 2N7

Libraries wishing to obtain notices of "Vehicle Recalls" and "Tire Recalls" should contact:

Transportation Canada  
Road and Motor Vehicle  
Traffic Safety Branch  
Tower C, 21st Fl., Place De Ville  
Ottawa, ON K1A 0N5

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## Wills and Estates

**\*Allen, William and Thomas.** *Estate Planning Handbook.* Scarborough, Carswell, 1991.  
(ISBN 0-459-35611-9)

This book gathers together some important elements of estate planning, as a quick and handy guide.

Available from: Carswell  
Cost: \$25.00

**\*Gottselig, Cheryl.** *Probate Guide for Alberta.* Rev. ed. Vancouver: International Self-Counsel, 1990.  
(ISBN 0-88908-258-8)

A step-by-step guide to probating an estate.

Available from: International Self-Counsel Press  
Cost: \$11.95

**\*Gottselig, Cheryl.** *Wills for Alberta: How to Make Your Own Will.* 7th ed. Vancouver: International Self-Counsel Press, 1987. (ISBN 0-88908-246-4)

This guide explains how to make a will that avoids confusion or legal problems for your heirs.

Available from: International Self-Counsel Press  
Cost: \$6.50

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## Miscellaneous

**Blocksmas, Mary.** *Reading the Numbers: A Survival Guide to the Measurements, Numbers and Sizes Encountered in Everyday Life.* New York: Penguin Books, 1989. (ISBN 0-14-010654-4)

This book explains the numbers we face every day. From clothing sizes, heart rate (pulse), to sandpaper and tires; these numbers are useful.

Available from: Penguin Books  
Cost: \$10.95

**Bodner, Richard A.** *Money Saving Secrets of Smart Airline Travellers.* White Hall, VA: Betterway, 1986. (ISBN 0-93260-65-5)

Detailed information on discount fares, frequent flyer programs and more. American oriented but some Canadian information is included.

Available from: Raincoast  
Cost: \$4.95

**Boehm, Helen F.** *The Right Toys: A Guide to Selecting the Best Toys for Children.* New York: Bantam Books, 1986. (ISBN 0-553-34304-1)

Discusses the appropriate toys for each age group to help develop motor and cognitive skills and stimulate intellectual curiosity.

Available from: Bantam Books (Canada)  
Cost: \$10.95

**\*Cline, Bev.** *Franchising: A Complete Guide for Canadian Buyers and Sellers.* Toronto: Key Porter Books, 1989. (ISBN 1-55013-113-3)

Want to buy or sell a franchise? Bev Cline's book is the one for you. Discusses both large and small operations, different opportunities, choosing a franchise, contacts, and franchising an established business.

Available from: Key Porter Books  
Cost: \$16.95

**\*Delaney, John F.** *Travelwise, A Guide to Safety, Security and Convenience When You Travel.* Vancouver: Self-Counsel Press, 1989. (ISBN 0-88908-697-4)

This book covers modes of travel, how to travel in safety and comfort, and how to make sure you get out of dangerous situations alive and well.

Available from: International Self-Counsel Press  
Cost: \$7.95

**Morgan, Ernest.** *Dealing Creatively With Death: A Manual of Death Education and Simple Burial.* 11th ed. Burnsville, N.C.: Celo Press, 1988. (ISBN 0-914064-266)

This book is a small encyclopedia on death related problems: social, emotional, philosophical and practical. It is written simply and sensitively, drawing on direct experiences.

Available from: Celo Press  
Cost: \$11.00

**Olive, David.** *Just Rewards: The Case For Ethical Reform in Business.* Toronto: Key Porter, 1987. (ISBN 1-55013-053-6)

The public today is becoming disaffected with the corporate world and investors are demanding improved social responsibility from companies.

Available from: Key Porter  
Cost: 26.30

**Portnoy, J. Elias.** *Let the Seller Beware: The Complete Consumer Guide to Getting Your Money's Worth.* New York, Collier, 1990. (ISBN 0-02-0360479)

A consumer marketing expert maps out strategy for you by providing easy-to-follow telephone scripts, letters that get action and methods for handling face-to-face interactions, among other tactics, to get you your money's worth.

Available from: Collier MacMillan  
Cost: \$12.95

**\*Rosenstock, Janet. *Child Care: Options for Working Parents*.** Toronto: Methuen, 1985.  
(ISBN 0-458-99650-5)

This is a book for all working parents who must evaluate and choose from among the many child care alternatives available today.

Available from: Methuen c/o General  
Publishing Co.

Cost: \$14.95

**Svigals, Jerome. *Smart Cards: The New Bank Cards*.**  
New York: Macmillan Publishing, 1987.  
(ISBN 0-02-948901-6)

The smart card (an integrated circuit or chip card) will change the way consumers bank, pay bills, keep records and fight fraud.

Available from: Collier Macmillan Canada  
Cost: \$43.00

**\*West, Michael M. *Chubb Guide to Home Security*.**  
Toronto: Key Porter Books, 1989.  
(ISBN 1-550213-152-4)

Covers every aspect of protecting your home, by the top name in residential and commercial security.

Available from: Key Porter Books  
Cost: \$14.95

**Weintz, Caroline. *The Discount Guide for Travellers Over 55*.** New York: E.P. Dutton, 1988.  
(ISBN 0-525-48358-6)

A guidebook to help save older travellers many dollars on travel costs without sacrificing comfort or convenience.

Available from: Beaverbooks  
Cost: \$9.95

**\*Wylie, Betty Jane. *Beginnings, A Book For Widows*.**  
Toronto: McClelland & Stewart, 1988.  
(ISBN 0-7710-9027-7)

This revised edition helps today's widow cope with the changes in the workplace and social activities.

Available from: McClelland & Stewart  
Cost: \$12.95

# 8 AUDIO-VISUALS

**\*Alberta Consumer and Corporate Affairs. *Happy Endings: How to Hire a Contractor*.** Calgary: Access Network, 1988.

1 videocassette(19 min.): sd., colour; 1/2 in.

An Alberta couple present what to do in terms of planning, getting estimates, hiring a contractor, and signing the contract, right through to the "happy ending" of enjoying the home improvement.

Available from: Access Network

Cost: \$12.50 plus cost of tape

**Cizek, Les. *Inspecting a House Before You Buy*** Vancouver: AIM Educational Aids, 1985.  
1 videocassette.

Covers the inspection of the roof and foundation as well as information on what to look for throughout the interior of the house and basement.

Available from: AIM Educational Aids

Cost: \$60.00

**\*Consumer Fraud: *Games Con Men Play*.** Toronto: Canadian Learning, 1982.

1 videocassette (15 min.): sd., colour; 1/2 in.

Learn how to avoid being ripped off by consumer fraud. Consumers cite examples of how they were taken in by mail fraud, bait and switch selling techniques and door-to-door con men.

Available from: Canadian Learning Company

Cost: \$271.50

**Consumer Reports. *Cars: How to Buy a New or Used Car and Keep it Running (Almost) Forever*.**

Irvine, CA: Karl-Lorimar, 1986.

1 videocassette (50 min.): sd., colour; 1/2 in.

A comprehensive, consumer information videocassette that helps individuals make good car buying decisions. Seven topics are colour-coded for quick reference.

Available from: Consumer Reports Home Video

Cost: \$22.45

**Consumer Reports. *Traveling, How to Spend Less and Enjoy It More*.** Toronto: Karl Lorimar, 1986.  
1 videocassette.

Five sections covering planning, getting there, home away from home, how to be a well equipped traveler and health and safety aspects.

Available from: Consumer Reports Home Video

Cost: \$32.00

***Keeping It on the Road ... Or, How to Get Your Car Fixed Right the First Time*.** Washington: Direct Selling Education Foundation, 1986.

1 videocassette (15 min.): sd. colour; 1/2 in.

An automotive repair video designed for consumer agencies to show on local cable television channels. Accompanied by a manual which includes the script and instructions on how to use the video on cable or at community meetings.

Available from: The Direct Selling

Education Foundation

Cost: \$15.00

**\*Medical Legal Issues: *Rights and Responsibilities*.**

Calgary: Access Network, 1983.

1 videocassette (30 min.): sd., colour; 1/2 in.

Patients are pressing for recognition of their rights, causing health professionals to re-evaluate their legal and ethical responsibilities to the patients they treat.

Available from: Access Network

Cost: \$12.50 plus cost of tape



**\*Revenue Canada Taxation. *Stepping Through Your Tax Return*.** Ottawa, The Department, 1990.  
1 videocassette.

This video helps you to complete your tax return. It covers all schedules allowing you to stop the tape as you see fit and enabling you to fast forward through the parts that don't apply to your particular situation.

Available from: Revenue Canada  
Cost: Free

**\**You and the Law*.** Calgary: Access Network, 1987. 10 programs (15 min. each): sd., colour; 1/2 in.

1. Marriage and Common Law
2. Contract and Consumer Law
3. Landlord and Tenant Law
4. Divorce
5. Insurance
6. Wrongful Dismissal
7. Small Claims Court
8. Labour Law
9. Domestic Violence
10. Wills

This series is designed to cover aspects of the law which are misunderstood.

Available from: Access Network  
Cost: \$12.50 per program plus cost of the tape

# 9 ASSOCIATIONS AND ORGANIZATIONS

## **Alberta Agriculture Publications**

J. G. O'Donoghue Building  
7000 - 113 Street  
Edmonton, AB T6H 5T6  
427-2151

Copies of publications.

Red Deer: Provincial Building  
4920 - 51 Street  
T4N 6K8  
340-5241

General department information, complaints  
and licensing information.

## **Alberta Consumer and Corporate Affairs Offices**

Calgary: 301 Centre 70  
7015 Macleod Trail, South  
P.O. Box 5880  
Postal Station A  
T2H 2M9  
297-5700

Camrose: Aspen Business Park  
4911-47 Street  
T4V 1J9  
679-1733

Edmonton: 3rd fl., Capilano Centre  
9945 - 50 Street  
T6A 0L4  
427-5782

Fort McMurray: 5th fl., West Tower  
9915 Franklin Avenue  
T9H 2K4  
743-7231

Grande Prairie: Provincial Building  
10320 - 99 Street, Box 7  
T8V 6J4  
538-5400

Lethbridge: #300 Professional Building  
740 - 4 Avenue South  
Bag Service 3014  
T1J 4C7  
381-5360

Medicine Hat: Provincial Building  
346 - 3 Street S.E.  
T1A 0G7  
529-3535

Peace River: Peace River Provincial Building  
9621 - 96 Avenue  
Bag 900, Box 9  
T8S 1T4  
624-6214

## **Alberta Motor Association**

2nd fl., 10310-39A Avenue  
Edmonton, AB T5J 6R7  
430-6800

Consumer information on automobiles and auto  
products. Service available to AMA members only.

## **Alberta Transportation**

Transportation Safety Branch  
Twin Atria Building  
4999 - 98 Avenue  
Edmonton, AB T6B 2X3  
427-2731

Automobile defects information.

## **Alberta Women's Secretariat**

8th fl., Kensington Place  
10011 - 109 Street  
Edmonton, AB T5J 3S8  
422-4927

Referral service, information and pamphlets on  
topics of particular concern to women.

## **Automobile Protection Association**

292 St. Joseph Boulevard W  
Montreal, PQ H2V 2N7  
(514) 273-1733

Automobile information for members of the  
Association. The Association acts as a lobbyist.

**Automotive Service and Repair Association (Alta)**

205, 12910 - 50 Street  
Edmonton, AB T5A 402  
476-8711

Complaints and inquiries regarding automobile service and repair businesses in Alberta.  
Service available to member firms only.

**Better Business Bureau of Central and Northern Alberta**

#514 Capital Place  
9707 - 110 Street  
Edmonton, AB T5K 2L9  
482-2341

**Better Business Bureau of Calgary**

404 - 630 - 8 Avenue SW  
Calgary, AB T2P 1G6  
269-3905

Complaints and inquiries about businesses.

**Calgary Association of Women and the Law**

c/o Faculty of Law  
University of Calgary  
2500 University Drive NW  
Calgary, AB T3E 3A2

Information and brochures about legal issues of concern to women.

**Canada Mortgage and Housing Corporation**

200, 10216 - 124 Street  
Box 1273  
Edmonton, AB T5J 2M8  
482-8700

Federal Government housing programs

**Canadian Direct Marketing Association**

1 Concorde Gate  
Suite 607  
Don Mills, ON M3C 3N6  
(416) 391-2362

Complaints regarding mail advertising.  
Individuals can ask to have their name removed from mailing lists.

**Canadian Life and Health Insurance Association**

20 Queen Street West, Suite 2500  
Toronto, ON M5H 3S2  
(416) 977-2221  
Toll Free: 1-800-268-8099

Publications and information on life insurance.

**Canadian Standards Association**

1707 - 94 Street  
Edmonton, AB T6N 1E6  
450-2111

Enquiries on Canadian standards.

**Consumer and Corporate Affairs Canada**

Edmonton: 10225 - 100 Avenue  
T5J 0A1  
495-2480

Calgary: 3rd Floor, 510 - 12 Ave. S.W.  
T2R 0H3  
292-5604

Information on hazardous products.

**Consumer and Corporate Affairs**

Provides a directory of services including marketing practises, product safety and weights and measures.

**Consumers' Association of Canada**

49 Auriga Drive  
Nepean, ON K2E 8A1  
(613) 723-0187

Edmonton: Alberta Branch  
304, 10136 - 100 Street  
T5J 0P1  
426-3270

General consumer enquiries. The Association publishes *Canadian Consumer* magazine and acts as a lobbyist.

**Edmonton Power Customer Service**

10065 Jasper Avenue  
Edmonton, Alberta  
T5J 3B1  
448-3010

Publications on appliance selection and use.

**Environmental Health Department**

Edmonton: #500, 10216 - 124 Street  
T5N 4A3  
482-1965

Calgary: 320 - 17 Avenue SW  
P.O. Box 4016, Stn. C  
T2T 5T1  
228-7400

Concerns about rental housing accommodations,  
food establishments and public health nuisances.

**Equifax Canada  
Credit Bureau**

Edmonton: 2nd fl., 10525 - 170 Street  
T5P 4W2  
424-7122

Calgary: 220, 3105 - 5 Avenue N.E.  
T2A 6T8  
424-7122 (direct line)

Individuals can ask to see their credit files.

**Grant MacEwan Community College**

Consumer Education Project  
8020 - 118 Avenue  
Edmonton, AB  
T5B 0R8  
477-0200

General consumer information.

**Health and Welfare Canada  
Health Protection Branch**

Edmonton: #840, 9700 Jasper Ave.  
T5J 4C3  
495-2626

Calgary: 282, 220 - 4 Avenue SE  
P.O. Box 2958, Stn. M  
T2P 3R9  
292-4650

Information on economic fraud, packaging and  
labelling of drugs, cosmetics and devices. The  
Department is also concerned with potential health  
hazards.

**Insurance Bureau of Canada**

1105 - 10080 Jasper Avenue  
Edmonton, AB T5J 1V9  
423-2212  
Toll free: 1-800-232-7275

Publications and information on insurance.

**Landlord & Tenant Advisory Board**

10237 - 98 Street, Musial Building  
Edmonton, AB  
T5J 0M7  
428-2525

Other offices located in Banff, Calgary, Fort  
McMurray, Jasper, Medicine Hat and Red Deer.

Information and pamphlets on landlord and tenant  
concerns.

**Legal Aid Society of Alberta**

300 Revillon Building  
10320 - 102 Avenue  
Edmonton, AB  
T5J 4A1  
427-7575

Other offices are located in Calgary, Red Deer,  
Lethbridge, Peace River and Medicine Hat.

Individuals on low income who are in need of legal  
assistance.



**Legal Resource Centre**

10049 - 81 Avenue  
Edmonton, AB  
T6E 1W7  
492-5732  
Toll free: 1-800-232-1961

Questions concerning the law, for laymen.

**Lethbridge Community College**

Community Education  
3000 College Drive S  
Lethbridge, AB  
T1K 1L6  
320-3323

General consumer information.

**Medicine Hat Community College**

Division of Community Education  
299 College Drive, SE  
Medicine Hat, AB  
T1A 3Y6  
529-3811

General consumer information.

**Motor Dealers Association of Alberta**

Edmonton: 9249 - 48 Street  
T6B 2L8  
468-9552

Calgary: 3320B-9 Street SE  
T2G 3C3  
287-3890

Complaints and inquiries regarding new car dealerships.

**Northwestern Utilities**

Blue Flame Kitchen  
10035 - 105 Street  
Edmonton, AB  
T5J 2V6  
420-1010

Household hints and recipes.

**Statistics Canada**

Regional Office  
8th fl., Park Square  
10001 Bellamy Hill  
Edmonton, AB  
T5J 3B6  
495-3023

Statistical information.

**Telephone Help Lines:****Citizen Action Centre**

2nd fl., Chancery Hall  
#3 Sir Winston Churchill Square  
Edmonton, AB  
T5J 2C3  
428-2489

Information about city services, handling of complaints and problem registry.

**Dial-A-Law**

Calgary Legal Guidance  
100, 615 Macleod Trail S.E.  
Calgary, AB  
T2G 4T8  
234-9266  
Toll free: 1-800-332-1091

Pre-recorded tapes provide general information about the law.

**Energy Matters (Inquiry Line)**

Alberta Department of Energy  
Energy Conservation Branch  
10010 - 106 Street  
2nd fl., Highfield Place  
Edmonton, AB  
T5J 3L8  
427-5200

Or: Dial 0 and ask for Zenith 22339

Home energy techniques and products, publications and seminars.

**Health Line**

Community Connections  
203, 10711 - 107 Avenue  
Edmonton, AB  
T5H 0W6  
428-4288

Tape-recorded messages on health topics.

**Lawyer Referral Service**

Law Society of Alberta  
#600, 919 - 11 Avenue, S.W.  
Calgary, AB  
T2R 1P3  
229-4700  
Toll free: 1-800-332-1110

Assists people who are financially able to retain a lawyer by providing three names of local lawyers in a desired field, and arranging an initial consultation.

**Textile Analysis Service**

315 B Printing Services Building  
University of Alberta  
Edmonton, AB  
T6G 2N1  
492-3832

Lab analysis of textile performance and general information on textiles. Small fee for analysis of drycleaning problems.

**Transport Canada**

Road Safety and Motor Vehicle  
Regulation Directorate  
Tower C, Place de Ville  
21st fl.  
Ottawa, ON  
K1A 0N5  
613-993-6735

Automobile and tire safety-related defects.

# 10 PUBLISHERS, PRODUCERS AND SUPPLIERS

## ACCESS

Media Resource Centre  
295 Midpark Way S.E.  
Calgary, AB T2X 2A8

Academic Press Canada  
Harcourt Brace Jovanovich  
Canada  
55 Horner Avenue  
Toronto, ON M8Z 4X6

Addison-Wesley Publishers Ltd.  
26 Prince Andrew Place  
P.O. Box 580  
Don Mills, ON M3C 2T8

AIM Educational Aids  
Box 86704  
North Vancouver, B.C.  
V7L 4L2

Alberta Agriculture  
Print Media Branch  
J.G. O'Donoghue Building  
Main fl., 7000 - 113 Street  
Edmonton, AB T6H 5T6

Alberta Agriculture  
Statistics Branch  
J.G. O'Donoghue Building  
3rd fl., 7003 - 113 Street  
Edmonton, AB T6H 5T6

Alberta Consumer and Corporate Affairs  
Box 1616  
Edmonton, AB T5J 2N9

Alberta Consumer and Corporate Affairs  
Resource Centre  
22nd fl., 10025 - Jasper Avenue  
Edmonton, AB T5J 3Z5

Alberta Economic Development and Trade  
Small Business Division  
6th fl., Sterling Place  
9940 - 106 Street  
Edmonton, AB T5K 2P6

Alberta Motor Association  
Box 3740, Station "D"  
Edmonton, AB T5L 4J5

Alberta Municipal Affairs  
Communications Branch  
City Centre, 18th fl.  
10155 - 102 Street  
Edmonton, AB T5J 4L4  
427-8862

Audrey's Bookstore  
10702 Jasper Avenue  
Edmonton, AB T5J 3J5

Avery Publishers  
350 Thorens Avenue  
Garden City, NY 11040

Avon Books of Canada  
Suite 210, 2061 McCowan Road  
Scarborough, ON M1S 3Y6

Ballantine Books of Canada  
1265 Aerowood Drive  
Mississauga, ON L4W 1B9

Bantam Books of Canada  
105 Bond Street  
Toronto, ON M5B 1Y3

Beaverbooks  
\*Order through:  
Fitzhenry & Whiteside

Book Centre  
1140 Beaulac Street  
Montreal, PQ H4R 1R8

Bookpeople  
2929 Fifth Street  
Berkeley, CA 94710

Butterworths Canada  
409 Granville Street, Suite 1455  
Vancouver, BC V6C 1T2

CCH Canadian Ltd.  
6 Garamond Crt.  
Don Mills, ON M3C 1Z5

Canada Publishing Corporation  
164 Commander Boulevard  
Agincourt, ON M1S 3C7

Canadian Automobile Association  
1775 Courtwood Crescent  
Ottawa, ON K2C 3J2

Canadian Bankers' Association  
#600, 2 First Canadian Place  
Box 348  
Toronto, ON M5X 1E1

Canadian Government Publishing Centre  
Ottawa, ON K1A 0S9

Canadian Learning Company  
2229 Kingston Rd., Suite 1  
Toronto, ON M1N 1T8

Canadian Library Association  
200 Elgin Street, #602  
Ottawa, ON K2P 1L5

Canadian Manda Group  
Box 920 Station U  
Toronto, ON M8Z 5P9

Canadian Money Saver Inc.  
Box 370  
Bath, ON K0H 1G0

Canadian Securities Institute  
Suite 360, 33 Yonge Street  
Toronto, ON M5E 1G4

Canadian Toy Testing Council  
Box 6014, Station J  
Ottawa, ON K2A 1T1

Carswell Legal Publications  
Corporate Plaza  
2075 Kennedy Rd.  
Scarborough, ON M1T 3V4

Celo Press  
1901 Hannah Branch Road  
Burnsville, NC 28714

Centex of Canada  
1048 Fleury Street  
Regina, SA S4N 4W8

Chilton Book Co.  
c/o Gage Educational Publishing Co.  
164 Commander Blvd.  
Agincourt, ON M1S 3C7

Colander Publications  
P.O. Box 401, Postal Station P  
Toronto, ON M5S 2S9

Collier Macmillan Canada  
\*Order through:  
Maxwell Macmillan

Consumer and Corporate Affairs Canada  
10225 - 100 Avenue  
Edmonton, AB T5J 0A1

Consumer Association of Canada Books  
Box 9300  
Ottawa, ON K1G 3T9

Consumer Information Centre  
P.O. Box 100  
Pueblo, CO 81009

Consumer Reports Books  
c/o Addison-Wesley Publishers Limited  
26 Prince Andrew Place  
Box 580  
Don Mills, ON M3C 2T8

Consumer Reports Home Video  
17942 Cowan Avenue  
Irvine, CA 92714

Consumers Union  
256 Washington Street  
Mount Vernon, NY 10553

Co-operative Extension Service  
University of Massachusetts  
Amherst, MA 01003

Crown Publishers  
Box 920 Station U  
Toronto, ON M8Z 5P9

D.C. Heath Canada Ltd.  
Suite 1600, 100 Adelaide Street West  
Toronto, ON M5H 1S9



Dell Publishing  
\* Order through:  
Bantam Books Canada

Detselig Enterprises Limited  
P.O. Box G 399  
Calgary, AB T3A 2G3

Doubleday Canada  
105 Bond Street  
Toronto, ON M5B 1Y3

Dow Jones-Irwin  
\* Order through:  
Holt, Rinehart & Winston of Canada

Earthworks Press  
P.O. Box 25  
1400 Shattuk Avenue  
Berkeley, CA 94709

Eden Press Inc.  
31A Westminster Avenue  
Montreal, PQ H4X 1Y8

Facts on File  
P.O. Box 920, Station U  
Toronto, ON M8Z 5P9

Fast Forward Publishers  
P.O. Box 45153  
Seattle, WA 98145-0153

Financial Awareness Corp.  
18 Forest Glen Court  
Kitchener, ON N2N 1E2

Financial Times of Canada  
#300, 1231 Yonge Street  
Toronto, ON M4T 2Z1

Fintapes  
Suite 606, 1629 K Street N.W.  
Washington, DC 20006

Firefly Books  
250 Sparks Avenue  
Willowdale, ON M2H 2S4

Fitzhenry & Whiteside  
195 Allstate Parkway  
Markham, ON L3R 4T8

Fraser Institute  
626 Bute Street  
Vancouver, BC V6E 3M1

Gale Research Company  
Book Tower, Dept. 77748  
Detroit, MI 48277-0748

General Publishing Co. Ltd.  
30 Lesmill Road  
Don Mills, ON M3B 2T6

George F. Stickley  
210 W. Washington Square  
Philadelphia, PA 19106

Grosvenor House Press Inc.  
99 Queen Street East, Suite 302  
Toronto, ON M5C 1S1

H.B. Fenn & Co.  
2455 Lucknow Dr.  
Mississauga, ON L5S 1H9

HP Books  
c/o H.B. Fenn & Company Ltd.  
2455 Lucknow Dr.  
Mississauga, ON L5B 1H9

Hancock House Publishers  
19313 Zero Avenue  
Surrey, BC V3S 5J9

Harcourt Brace Jovanovich, Canada  
55 Horner Avenue  
Toronto, ON M8Z 4X6

Harper Collins Canada Ltd.  
1995 Markham Road  
Scarborough, ON M1B 5M8

Harrowsmith Books  
\* Order through:  
Firefly Books

Henry Holt and Company  
\* Order through:  
Fitzhenry & Whiteside

Holt, Rinehart and Winston of Canada  
55 Horner Avenue  
Toronto, ON M8Z 4X6

Hounslow Press  
124 Parkview Ave.  
Willowdale, ON M2N 3Y5

Household Finance Corporation of Canada  
85 Bloor Street East  
Toronto, ON M4W 1B4

Hume Publishing  
4100 Yonge Street, Suite 502  
Willowdale, ON M2P 2B9

Hurtig Publishers  
\*Order through:  
McClelland & Stewart

International Press Publications  
Box 3185, Station D  
Willowdale, ON M2R 3G6

International Self-Counsel Press  
1481 Charlotte Road  
North Vancouver, BC V7J 1H1

James Lorimer & Co. Limited  
35 Britain Street  
Toronto, ON M5A 1R7

John Wiley & Sons Canada  
22 Worcester Road  
Rexdale, ON M9W 1L1

K.G. Saur  
Subs/R.R. Bowker Co.  
245 W. 17th St.  
New York, NY 10010

Key Porter Books Ltd.  
2775 Matheson Blvd.  
Mississauga, ON L4W 4P7

Les Publications du Quebec  
1279 boul. Charest Ouest  
Quebec, PQ G1N 4K7

Lexington Books  
\* Order through:  
D.C. Heath Canada Ltd.

McClelland & Stewart  
25 Hollinger Rd.  
Toronto, ON M4B 3G2

McGraw-Hill Ryerson  
300 Water Street  
Whitby, ON L1N 9B6

Macmillan of Canada  
29 Birch Avenue  
Toronto, ON M4V 1E2

Maxwell Macmillan Canada  
539 Collier Macmillan Dr.  
Cambridge, ON N1R 5W9

Methuen Publications  
c/o General Publishing Co. Limited  
30 Lesmill Road  
Don Mills, ON M3B 2T6

Moneywise, The Game  
P.O. Box 3077  
Markham, ON L3R 6G4

Moving Publications Ltd.  
1939 Leslie Street  
Don Mills, ON M3B 2M3

Musson Publishing  
30 Lesmill Road  
Don Mills, ON M3B 2T6

NC Press  
\*Order through:  
University of Toronto Press

New American Library of Canada  
\*Order through:  
Penguin Books Canada

Oakdale Publishing Co.  
Division of Spectrum Marketing Corporation  
#200, 4505 - 101 Street  
Edmonton, AB T6E 5C6

Office de la Protection du Consommateur  
400, boul. Jean-Lesage  
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